

Adapter	We are pleased to borrow you an adapter at the reception.
ATM	Bank EKI, Bahnhofplatz 473A, 3822 Lauterbrunnen (next to the grocery store Coop) Raiffeisenbank, Bei der Zuben 463, 3822 Lauterbrunnen (down the road on the left)
Bank	Bank EKI , Bahnhofplatz 473A, 3822 Lauterbrunnen (next to the grocery store Coop) open on mondays from 8am to noon & 2pm to 5pm as well as tuesday to friday from 8am till noon Raiffeisenbank , Bei der Zuben 463, 3822 Lauterbrunnen (down the road on the left) open monday to friday from 2pm - 5pm
Bike rental	In town you can rent bikes in the sport store Imboden Bike https://www.imboden-bike.ch/en/
Breakfast	We serve breakfast from 7.30am to 10am.
Check-in	from 4pm - 9pm. For a late check-in (after 10pm) please call the reception. We can store your bags before check-in time.
Check-out	from 8am - 10am. For a late check-out (depends on availability) please ask at the reception. We can store your bags after check-out.

Churches	There are churches in Lauterbrunnen and Wengen with regular church services. More information on: https://www.lauterbrunnen.ch/kirchen
Do not disturb	If your "do not disturb" sign is still on your door at 2pm, your room will not be cleaned this day.
Doctor	We have a doctor in Lauterbrunnen: www.carmed.ch
Early check-out	If you plan to leave before 8am we ask you to check-out the night before (until 9m). We are pleased to prepare a small early breakfast or a lunch package to take with you when you have to leave before breakfast.
Extra pillows /extra towels	If you need extra towels or an extra pillow, please let us know before 6pm.
Internet	Free for guests and available in the whole hotel (password: Silber3822)
Laundry	Unfortunately we have no laundry service in the hotel. But the valley hostel (down to the main road, to the right and then the second house on the left) has a laundromat. You need 5 swiss franc coins.

- Lunch package** We are pleased to prepare a lunch package for you with sandwiches, a drink, a bar and a fruit for CHF 12. Order until 6pm for the following day please.
- MAP of town** You can get am MAP of Lauterbrunnen at the reception
- Massages** We recommend www.piaderoche.ch /+41 79 203 27 61 here in Lauterbrunnen or www.orchid-interlaken.ch in Matten / +4179 824 88 94
- Parking** Our parking place (free for guests) is behind the building. You can open the gate with your room key. To drive out, no key is needed as the gate opens automatically.
- Pharmacie** There is no pharmacie in Lauterbrunnen, just in Interlaken. By the local doctor you get medicine and other medical things.
- Reception opening hours** daily 8am - 9pm
- Restaurant** Our restaurant is open from 8am to around 11.30pm for drinks. We serve dinner from 6pm to 9pm, a reservation is recommended.

Room key	With your room key you can open the doors (also the main entrance during night time and the ski room) around the house as well as your room.
Ski & Snowboard	Please store them in our ski room and not in your room - there we have a ski shoe heating as well
Tab water	You can drink the tab water in the room.
Taxi	There are many taxi companies in Interlaken, we can recommend https://boedelitaxi.com/ or Aare-Taxi (+41 (0) 800 55 23 60). If you need a driver contact Eiger Top Tours by mail info@eigertours.ch or call them on 0041 79 310 30 43
Tickets	You get tickets for trains, busses and cable cars at the trainstation Lauterbrunnen (open daily from 6.50am to 6pm).
Timetable for public transportation	www.sbb.ch